



24/7 Automated Security System Healthchecks

Ensuring your CCTV is working when you need it the most.









Detect your CCTV issues before they become a real problem

Surveillance and security systems are there to protect your people and assets around the clock.

But however well a system is designed, faults can occur which – if left unattended – can become critical to the proper functioning of your systems.

We check the health and status of systems 24/7, so that issues and faults can be detected and resolved before they become a headache!

OUR HEALTHCHECKS DETECT:

-  Connection & network issues
-  Camera failures
-  Image integrity
-  Hard disk failures
-  Tampering & unauthorised access
-  Recording faults
-  Time and date inaccuracy
-  Power problems

How does it work?

Problems with surveillance systems often go unnoticed until an incident occurs, leaving sites vulnerable.

TARGET DISCOVERY works by connecting to your systems regularly to retrieve operational and diagnostic information.

This is automatically analysed and any issues are reported to the service provider for resolution remotely or by a maintenance visit.

KEY BENEFITS:

- ✓ Detects issues automatically
- ✓ Streamlines your maintenance visits
- ✓ Reduces system downtime
- ✓ Reports daily system statuses
- ✓ Provides a live web page view



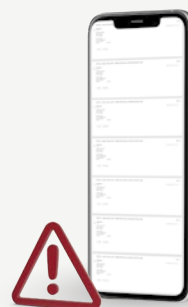
01 | FAULTY CAMERA

Camera develops a fault or simply stops working, most likely a network or power issue.



02 | TARGET DISCOVERY

Linking your CCTV camera into **TARGET** means any errors are flagged by our **TARGET DISCOVERY** software.



03 | EMAIL ALERTS

These then generate email alerts in real time to your operatives, ensuring swift action can be taken to rectify issues.



04 | STATUS REPORTS

Status reports are then generated to build an archive of machine behaviour – helping your stakeholders remain in-the-know.

24/7 peace of mind

***TARGET DISCOVERY** can remotely monitor the status of a multi-brand and multi-location system from anywhere in the world.*

Live status page

The live status home page presents a tree-view list and map of your systems and sites, plus a summary of any alerts that have been triggered. It can be accessed on a phone, tablet or browser at any time.

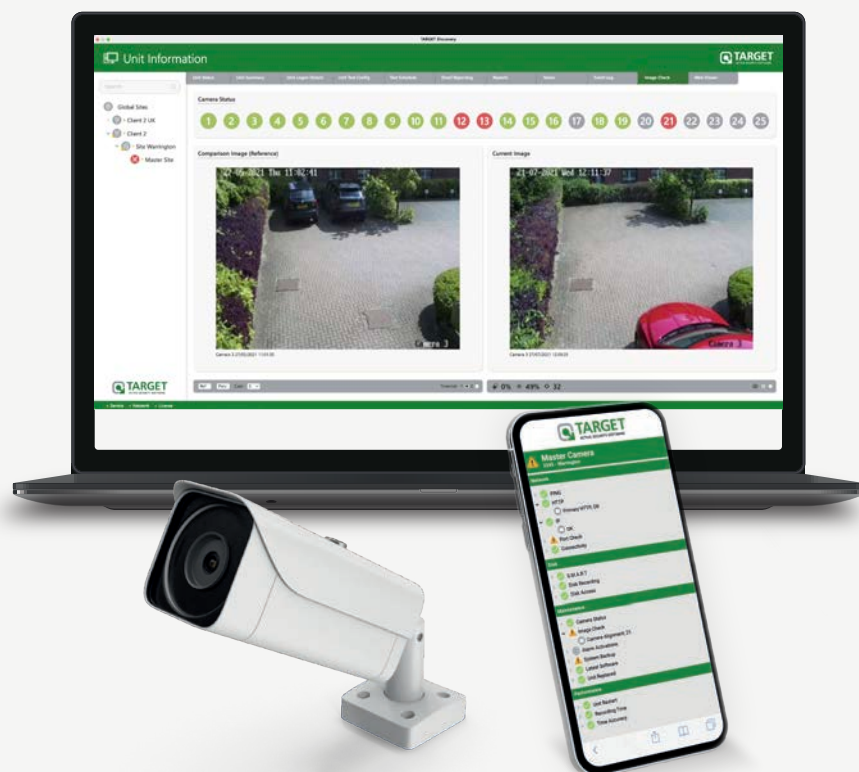
Component information

The current and past status of your cameras, NVRs and the other components of your security system can be viewed.

Alerts

Tailored email alerts are triggered when performance falls below pre-determined thresholds.





Reports

TARGET DISCOVERY can be set up to provide bespoke reports on the health of your surveillance system, which can be exported as PDF files.

Image integrity

The integrity of the camera images is automatically compared to a reference image or an image from the previous day. It checks on three attributes: alignment, brightness and focus.

Web viewer

The web viewer gives you visibility of the status of system components from any connected device.

Time and date compliance

Highlights inaccurate time and date stamps to ensure your CCTV system provides court admissible footage.



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when you need it the most.*

TARGET DISCOVERY

12 Webster Court, Carina Park,
Westbrook, Warrington, Cheshire
WA5 8WD

Phone +44 (0) 20 7841 3888

Email info@ccsg.co.uk



WWW.CCSG.CO.UK