

Streamline Fraud Case Management from Creation to Resolution

Handle each and every fraud case with confidence

Are your loss prevention teams successfully detecting fraud, only to find that these efforts lead to increasing mountains of ‘case files’ to process?

The sheer scale of fraud cases can often be overwhelming and puts unnecessary pressure on your team, preventing them from managing fraud cases efficiently. Not only that, it also enables fraudsters to stay undetected and cause further losses to your business.

COMMON CHALLENGES THAT LARGE RETAILERS ARE FACED WITH WHEN

DEALING WITH FRAUD INVESTIGATIONS:



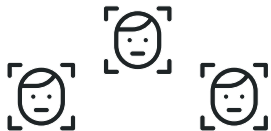
Using spreadsheets or documents that need emailing between departments.



Shrink figures rising due to strained resources.



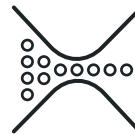
Trying to manage multiple cases across the business, between multiple people.



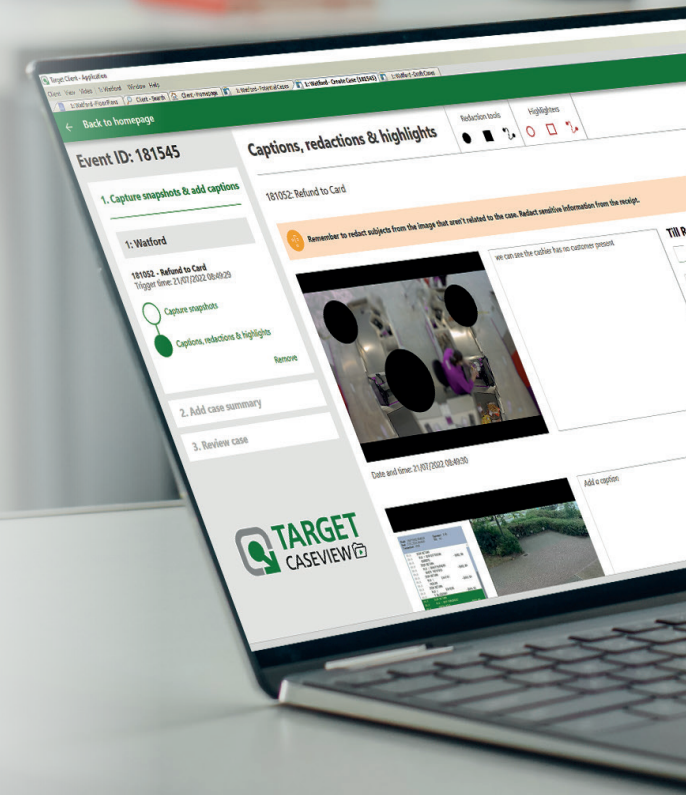
Complying with GDPR and redacting personal data and images efficiently.



Having no visibility/tracking, allowing cases to become lost or forgotten.



Bottlenecks in your processes causing delays in case completion.





TARGET Detects
Fraud detected and verified
by your TARGET team



CASEVIEW Creates
Create a case quickly,
efficiently and repeatedly



CASEVIEW Monitors
View the outcomes of cases
from start to finish

CASEVIEW has been developed to help save time and precious financial resources.

We understand how it feels to constantly 'follow up' and 'check in' with in-store staff, so that people don't get away with fraud.

As experts in retail loss prevention for over 25 years, CCSG understands the impact that time-efficient case creation has on overall shrink management and the need to release time and precious resources into actual investigation and case resolution.

Our on-screen tools help retailers save time. For example, image redaction can be achieved with just one click, allowing more time to detect fraud, rather than documenting it.

Whilst the **TARGET** platform works hard to detect the fraud and gather evidence, retailers rely on **TARGET CASEVIEW** to create, manage and track thousands of cases every day.

TARGET CASEVIEW has been developed specifically for loss prevention teams working in retailers with 50+ stores and offers multiple benefits, including:

Control of the steady flow of cases generated by you or your team.

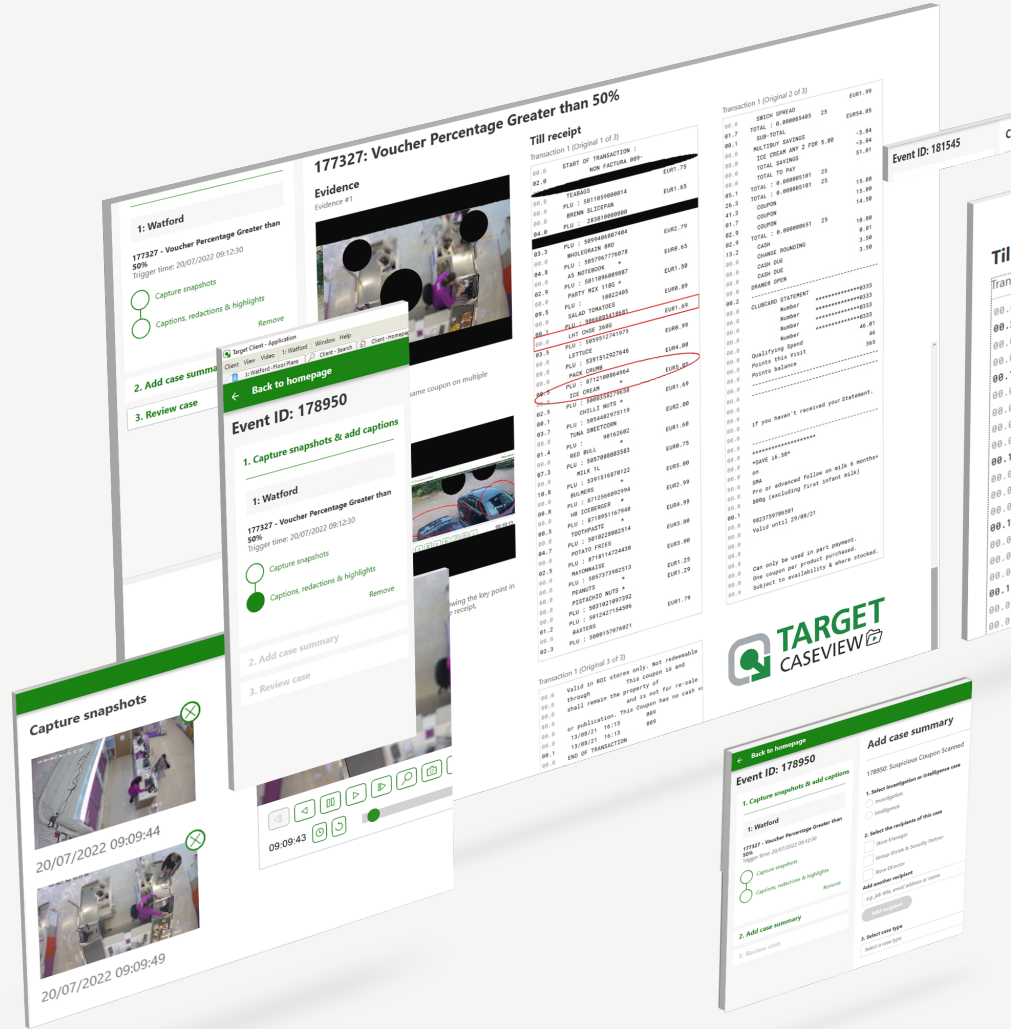
Updates and outcomes displayed on one single view.

Managing feedback from in-store staff in a time-efficient way to improve future cases.

Creating cases across the organisation that comply with guidelines, are consistent and GDPR-compliant.

Improving staff engagement with the process, knowing each case meets the guidelines and contains the information needed.

Developing a platform that evolves with your business and is infinitely scalable.



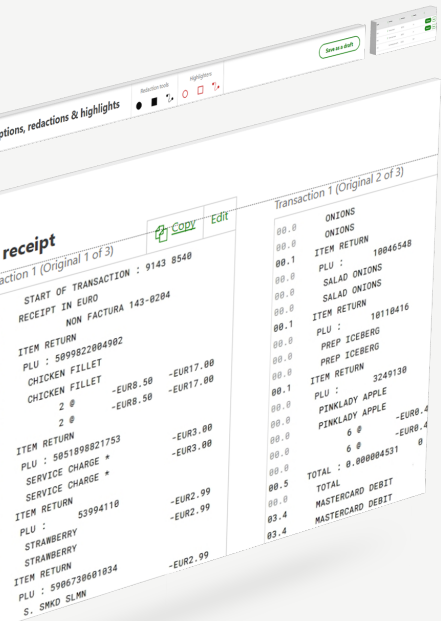
Detect Fraud



Review Evidence



Create Cases



Investigate

Staff Training & Improvements

Prepare Cases & Evidence

Track Cases

With **CASEVIEW** you get everything you need to manage and process fraud cases with an easy-to-use interface that meets and exceeds the most stringent of company guidelines:

- ✓ Access evidence from not only CCTV and PoS, but from any connected security system
- ✓ Stay GDPR-compliant with fast and easy-to-use on-screen redaction and highlighting tools
- ✓ Use a single, intuitive interface throughout the process
- ✓ Use a standardised workflow and company branded documents
- ✓ Expedite case creation for submission to police and subsequently to court
- ✓ Track case outcomes centrally across a whole estate



To find out more about how **TARGET CASEVIEW** can help streamline your case creation process speak to our Loss Prevention Experts on **020 7841 3888** or book a demo at **www.ccsq.co.uk**.

Let us arrange a **free CASEVIEW trial** within your organisation. A **free one-hour consultation** with one of our loss prevention experts is also available on request.

**Take control of the volume of cases with TARGET CASEVIEW
to redefine the way you manage fraud with faster results.**



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fraud case with confidence*

TARGET CASEVIEW

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